



Okanagan Boys & Girls Clubs
A good place to be

Kelowna Facilities and Operations Report November 2009

Background

The City of Kelowna and the Okanagan Boys and Girls Clubs have had a long standing positive relationship for over 50 years. The relationship began in 1959 when the Kelowna Boys Club was founded by the citizens of Kelowna. Since that time the City of Kelowna has provided the base funding for Boys & Girls Clubs services in Kelowna.

The mandate of the Okanagan Boys and Girls Clubs is to provide recreation and social services to children, youth and families who traditionally do not access municipal recreation programs, with a particular focus on disadvantaged and at-risk children, youth and families. The Clubs provide programs that support the healthy physical, educational and social development of their members through developing life skills, active living and recreation. This includes but is not limited to, early childhood programs, child development programs, after-school and evening programs, family programs and programs for youth. Youth Centres also provide meals, family support programs, emergency shelter and other supports to children and youth at-risk.

Today, the Okanagan Boys and Girls Clubs lease the Jaycees Downtown Youth Centre, Rutland Centre and the Martin Avenue Community Centre from the City of Kelowna to operate our programs. In addition, the Cameron Park Early Learning Centre is located in the City owned Cameron Park.

The City provides funding through the recreation base budget for the Okanagan Boys and Girls Clubs in Kelowna for \$341, 551.

Organizational Overview

The Okanagan Boys and Girls Clubs is an award winning and accredited provider of programs to children and youth that support the healthy physical, educational and social development for over 5,000 young people and families each year throughout the Okanagan Valley. Each Center creates a safe, supportive environment where children and youth experience new opportunities, overcome barriers, build positive relationships and develop confidence and skills for life. Our programs focus on an individual's strengths and capabilities, and all programs embrace the principles of equality and inclusion. We help young people grow healthy, happy and safely from birth to adulthood, and are a resource and support for parents throughout their family's involvement with us.

As a member of the Boys and Girls Clubs of Canada, the Okanagan Boys and Girls Clubs have been helping young people discover, develop and achieve their potential, since 1959. We are the largest Boys and Girls Club in geographical area in Canada and the second largest in economic size. We have a history of working locally to establish a continuum of services that address the needs of children, youth and families within each unique community. Okanagan Boys & Girls Clubs believe that neighbourhood and community based approaches that reach out to children, youth and families hold the greatest promise of fulfilling our agency's mission, and meeting community need. The success of our organization is based on a respect for the unique needs of each community, supported by centralized administration.

The Okanagan Boys and Girls Clubs have 30 clubs or service locations throughout the Okanagan Valley, located in Osoyoos, Oliver, Penticton, Summerland, Peachland, West Kelowna, Kelowna, Rutland, Lake Country, Vernon, Armstrong and Falkland. Our administrative base is located in Kelowna and provides leadership and support to 704 staff and volunteers.

Mission Statement

Okanagan Boys & Girls Clubs provides a safe, supportive place where children and youth can experience new opportunities, overcome barriers, build positive relationships and develop confidence and skills for life.

Core Values

Inclusion & Opportunity

We strive to offer children and youth from all economic, cultural and social backgrounds access to the resources, supports and opportunities that will enable them to overcome barriers and achieve their positive potential in life.

Respect & Belonging

We provide a safe, supportive place, where every child is listened to, treated with respect and valued in an environment of inclusion and acceptance. Our staff and volunteers model honesty, fair play, positive attitude, cooperation and respect for self and others.

Empowerment

We believe all young people can grow into responsible, contributing and self-reliant members of society. Children and youth are at the centre of everything we do. Through adventure, play and discovery, we encourage and empower them to develop healthy lifestyles, a life-long passion for

learning, leadership and life skills and a sense of social responsibility.

Collaboration

We work together with families and volunteers in each community, in partnership with government and other organizations, to create healthy community solutions to providing children and youth with what they need for optimal development.

Speaking Out

We speak out on behalf of children, youth and their families to reduce disadvantage, enhance their lives and enable their voices and ideas to be heard.

Who do we serve?

Boys and Girls Clubs are inclusive, welcoming young people of all cultural, social and economic backgrounds. We have a particular sensitivity to children and youth who are disabled, at risk or economically and/or socially disadvantaged. All children and youth can find a home within our programs. Our services are designed to meet the diverse needs of early and middle childhood, youth and families and our members range in age from infant to adults.

In 2008, in the Okanagan we served:

- **941** children and youth daily
- **4623** registered members
- **5955** children and youth benefited from programs or services
- **3707** families
- **1874** families who received financial assistance through waived membership or reduced fees
- **560** children with disabilities
- **4300** members were fed a nutritious meals and/or snack

In 2008 we had:

- **441** Volunteers
- **263** Staff (Full-time, Part-time, and Contract)
- **30** Service Locations

Partnership Agreement with the City of Kelowna

The agreement between the City of Kelowna and the Okanagan Boys and Girls Clubs clearly spells out the objectives of both parties in working in partnership to provide recreation services.

Objectives

The City and the Society jointly wish to achieve the following objectives through this co-operative arrangement:

- to provide recreation and community opportunities compatible with those recreation services provided by the City;
- to create an operating model that supports the Society as an on-going, independent and successful recreation service provider in the City;
- to continue a co-operative relationship based on comprehension of the mandates of each, and the achievement of mutual and evolving objectives through credible business practices;

In addition to the parties' joint objectives, the parties each have individual objectives including:

the City:

- to ensure community recreation opportunities and new services for children, youth and families are available in the City;
- to partner with an organization who can develop diverse funding sources, other than taxation, for the provision of youth recreation programs;
- to reduce overall operating and capital costs to the City with respect to facilities.

the Society:

- to provide security and growth opportunities inherent in long term tenure as the manager of City-owned lands and buildings that enables a community centered approach to recreation for youth;
- to provide programs and services to children, youth and families who traditionally do not access municipal recreation programs, with a particular focus on disadvantaged and at-risk children, youth and families; and
- to increase the Society's contribution to community quality of life through initiatives and Society programs.
- provide recreation and community services including:
 - programs for children, youth and families that support their healthy physical and educational development, active living and recreation, including and without limitation to, early childhood programs, child development programs, after-school and evening programs, family programs and programs for youth;
 - programs that focus on disadvantaged and at-risk children, youth and families that wherever possible, reduce or eliminate barriers to participation;
 - the provision of a safe, supportive environment where children and youth experience new opportunities, overcome barriers, build positive relationships and develop confidence and skills for life;
 - programs that develop lifelong interests in recreation and leisure activities, and through that, address the issues of nutrition, personal safety, violence prevention, literacy and lifelong learning; and
 - opportunities for other non-profit community groups to further enrich the community by their activities through partnership with the Society

Kelowna Clubs and Services

Rutland Kinsmen Youth Centre - 355 Hartman Rd.

The Rutland Kinsmen Youth Centre has been at the heart of the Rutland community since it opened in 1986. The Centre offers programs for all ages of children and youth and their families. Facilities include a gym, kitchen, games room, youth centre, daycare centre and outdoor playground with close ties to nearby community partners including the YMCA-YWCA, Okanagan Gymnastics Centre, and the Little Travelers Safety Village.

Facility

The Rutland Centre was purpose built for the Boys & Girls Club in 1986 by the Rutland Kinsmen. Since that time it has been the Rutland home for Okanagan Boys and Girls Clubs programs. The building was signed over to the City in the early 1990s and the Club contributes \$11,000 per year to the capital costs fund.

Membership Profile

In the past year there have been 17,402 annual visits and 319 members aged 2 ½ to 18 years.

"The Boys and Girls Clubs pretty much carved my life. They made me the person I am today. Without the clubs my life today would be way different. I wouldn't be as involved in the community and I wouldn't have the same interest in kids as I do now. The clubs change people's lives everyday. It's not just a good place to be, it's the best place to be." - Andrea Biggs, 19 years old, Rutland Club Staff and past member/volunteer

Programs

- Daycare (Ages 2.5 - 5 years old)

Daycare programs are designed to meet the needs of parents who require a full day of care for their young children. We provide children with a nurturing, safe environment in which children are encouraged to explore, make choices and be unique when engaging in activities. Activities are play-based and focus on supporting all areas of children's early learning and development. Programs include activities from sports, leisure and recreation, creative arts programs, personal growth and life skill activities.

- Kinder Care (Age 5 years old)

Kindergarten Programs are for children, who require care before and/or after kindergarten. Children have opportunities to develop new skills, make new friends and challenge themselves with new adventures. While in the program children will participate in activities in the following program streams: sports, leisure and recreation, creative arts programs, personal growth and life skills.

- Programs for Children with Special Needs (Ages 5-19)
Since 1986, the Okanagan Boys and Girls Clubs have been a good place to be for children and teens with Special Needs. Our programs are designed around the whole individual and include: creative arts, personal growth, life skills, recreation, sports and leisure, extra-curricular activities and employment opportunities. Programs embrace the principles of equality and inclusion, building on the strengths and capabilities of the children and teens in our care.

- Evening and Weekend Programs (Ages 6-12 years old)
These programs are for members who want to come out to the Club and take part in a wide variety of activities that are planned around sports, leisure and recreation, creative arts programs, personal growth and life skill activities. Opportunities to develop friendships, and connect with positive role models, allow children to find a place where they belong, are cared about and where they can learn new skills. The Drop-in Program is a safe and fun way for kids to spend their time during the after school hours. Drop-in and evening programs are free or a very low cost for members.

- After School Programs (Ages 6-12 years old)
Middle Childhood Programs for children aged 6-12 give kids a chance to belong in a Club setting that is safe and supervised by positive adult role models. The Club creates opportunities to form new friendships, learn new skills, be active and learn to make healthy choices. These programs help to develop confidence, self-esteem and character. Members are transported from school to the Club and participate in sports, leisure and recreation, creative arts programs, personal growth and life skill activities.

- Programs for Teens (Teen Club 335)
Youth programs and services are targeted to youth who are between the ages of 13-19 years. Recreation Programs support leadership and character development, self-esteem and a sense of belonging through peer interaction and positive adult relationships.

Satellite Centres:

- Springvalley Elementary (Afterschool programs)
- Pearson Rd Elementary (Afterschool programs)
- South Rutland Elementary School (Afterschool programs)

In addition to programs offered at the Centre, afterschool programs are provided at three neighbouring school in the Rutland area through a partnership with School District 23. Children have opportunities to develop new skills, make new friends and challenge themselves with new adventures. While in the After School Program children will participate in activities in the following program streams: sports, leisure and recreation, creative arts programs, personal growth and life skills. Caring, committed staff act as positive role models ensuring that the health and safety of each child is maintained.

Kelowna Clubs and Services

Martin Ave. Community Centre - 1434 Graham St.

The Martin Avenue Community Centre is a hub of programs and activities for children, youth and families in the downtown Kelowna area. Operated by the Okanagan Boys and Girls Clubs, the Centre provides a home for Kelowna Boys and Girls Club programs and the Society for Learning in Retirement. The Centre also houses the administrative offices of the Okanagan Boys and Girls Clubs. The Martin Centre is a growing community centre with multi-purpose classrooms, kitchen facilities, a gymnasium, outdoor playground and sports fields.

Facility

The Martin Avenue Community Centre was purchased by the City from the School District with the long-term intent to demolish the building and turn the entire site into a park. This is not in the 5-year horizon plan with the Parks Department. As this building was functional when it was purchased, Civic Properties did an expression of interest on leasing the building for community purposes and the Club was the successful proponent. The Club moved its administrative offices and programming for children up to 12 years of age from the Jaycees Downtown Youth Centre to the Martin Avenue Community Centre. The Boys & Girls Clubs accrue \$12,000 per year towards capital costs.

Membership Profile

In the past year there have been 28,492 annual visits and 551 members aged infant to adult.

"By reading in quiet time it has improved my reading. The Okanagan Boys and Girls Clubs has helped me to learn that work can be really fun. It has also helped me to make new friends which is really important to me as I have only lived in Canada for 8 weeks. I have a nice time at the club and wish I could go everyday." - Anika Ellis – 7 years old, Kelowna Club Member

"I have found the Okanagan Boys and Girls Clubs has been a blessing for Anika to get to know new friends very quickly. With the Okanagan Boys and Girls Clubs I feel because it is a mix of children from different schools and ages the children are more open to making new friends. I have been very happy to let Anika attend the Okanagan Boys and Girls Clubs." - Amanda Rawlinson – Kelowna Parent

Programs

- **Preschool**

Preschool provides the foundation of self-confidence and social skills as well as promoting early literacy and numeracy skills. Our English program concentrates on the needs and welfare of children by providing a caring, nurturing, safe environment while keeping in mind that fun and socialization is the main avenue for learning. A French language preschool is also offered, which is designed to familiarize children with the French language and emphasizes art, culture, music and play as the main curriculum for learning.

- Daycare (Ages 2.5 - 5 years old)

Daycare programs are designed to meet the needs of parents who require a full day of care for their young children. We provide children with a nurturing, safe environment in which children are encouraged to explore, make choices and be unique when engaging in activities. Activities are play-based and focus on supporting all areas of children's early learning and development. Programs include activities from sports, leisure and recreation, creative arts programs, personal growth and life skill activities.

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These programs are for members who want to come out to the Club and take part in a wide variety of activities that are planned around sports, leisure and recreation, creative arts programs, personal growth and life skill activities. Opportunities to develop friendships, and connect with positive role models, allow children to find a place where they belong, are cared about and where they can learn new skills. The Drop-in Program is a safe and fun way for kids to spend their time during the after school hours. Drop-in and evening programs are free or a very low cost for members.

- After School Programs (Ages 6-12 years old)

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- Programs for Teens

Youth programs and services are targeted to youth who are between the ages of 13-19 years. Recreation Programs support leadership and character development, self-esteem and a sense of belonging through peer interaction and positive adult relationships.

- Central Okanagan Family Resource Program (Ages 0 - 6 years with a Parent)

This partnership program with the Kelowna Child Care Society and the Bridge Youth and Family Services gives parents the chance to have some creative fun with their child, connect with other parents, enjoy a cup of coffee, access a toy lending library and find out more about resources in the community. This is a free creative drop-in program with playtimes led by an early childhood educator.

- Parent Talk (Ages: Parents/Caregivers)

This partnership program with the Bridge Youth and Family Services is a free drop-in program that offers a time to connect with other parents and learn new tools and strategies to add to your parenting tool box. Each session offers a different topic. Registration is not required and free child minding is provided.

Satellite Centres:

- Lil' Gators Preschool (North Glenmore Elementary School)

The Okanagan Boys and Girls Clubs operate Little Gators Preschool out of North Glenmore Elementary School. This program provides quality care for children 3-5 years of ages. It consists of creative arts, music, science, fine and gross motor activities, cognitive games and stories.

- North Glenmore Daycare (in the Jewish Community Centre)

The North Glenmore Daycare provides quality childcare for children 2 ½ - 5 years old. We have three fully qualified Early Childhood Educators on staff. Developmentally appropriate and stimulating activities are planned daily and there is a large play yard with outside activities.

- Cedar Creek Community Centre (After School Programs and Summer Recreation Programs)

After School Programs operate when school is not in session. Children have opportunities to develop new skills, make new friends and challenge themselves with new adventures. While in the After School Program children will participate in activities in the following program Streams: Sports, Leisure and Recreation, Creative Arts and Personal Growth and Life Skills. Caring, committed staff act as positive role models ensuring that the health and safety of each child is maintained. Children are transported from school to the Club by staff in Agency vehicles.

Kelowna Clubs and Services

Cameron Park Early Learning Centre

A satellite centre of the Martin Avenue Community Centre, Cameron Park Early Learning Centre offers a quality early learning program for children infant to 5 years of age. All staff are qualified Early Childhood Educators with specialized training in a variety of areas. We believe that children learn best in a positive, age appropriate, play-based environment that offers ample opportunity for growth in all five developmental areas.

Facility

The City had a lease with the Central Okanagan Daycare Society for a portion of the land in Cameron Park for the operation of a Daycare facility. The City owns the land and the Daycare Society owned the building. On December 31, 2005 the Okanagan Boys and Girls Clubs amalgamated with the Central Okanagan Daycare Society and assumed all of its rights and obligations. In December 2005 a fire destroyed the building. Insurance monies were used to replace the building with a modular building specifically designed to meet the needs of its smaller participants and is one of the very few specially designed daycare building in Kelowna.

Membership Profile

In the past year there have been 9100 annual visits and 76 members aged from infant to 5 years old.

"I like how the teachers take care of us." - Jordyn Ruhr - 6 years old, Kelowna Member

"I'm happy to come to daycare." Avital Shapiro – 4 years old, Kelowna Member

Programs

- Daycare (Ages infant - 5 years old)

Daycare programs are designed to meet the needs of parents who require a full day of care for their young children. We provide children with a nurturing, safe environment in which children are encouraged to explore, make choices and be unique when engaging in activities. Activities are play-based and focus on supporting all areas of children's early learning and development. Programs will include activities from Sports, Leisure and Recreation, Creative Arts Programs and Personal Growth and Life Skill activities.

Kelowna Clubs and Services

Jaycees Downtown Youth Centre – 1633 Richter St.

The Jaycees Downtown Youth Centre is designed as a resource for homeless and at-risk youth ages 13-18. The purpose of the Centre is to offer coordinated and connected outreach services to provide basic necessities such as food and shelter, while offering access to counseling and support services to address emotional and health needs. Youth are also given access to information and education on issues such as housing needs, schooling and/or job training, as well as recreational opportunities and life-skills. The Centre offers a place during the day where the youth can receive food, clothing, showers, and hygiene products and have access to laundry, storage, counseling, an emergency shelter, information sessions, recreation opportunities and links to community resources.

Facility

The Jaycees Downtown Youth Centre is the former site of the Glenn Avenue School. School District 23 sold the site to the City and in 1987 the Boys and Girls Club expressed interest to the City and gained a home for their programs. The City and the Club have had a lease in place since 1990 and in 1998 the 2nd floor was renovated with over \$440,000 spent in a partnership with the Kelowna Jaycees. A second renovation was completed to the tune of \$100,000 in 2006 as a result of federal government funding and corporate sponsorship.

Membership Profile

In the past year there have been 7200 annual visits and 191 members aged 13-18. The total number of youth served in the last year is 760.

"The Downtown Youth Center is like my second home. Without the center I would be on the streets now. The center is a safe place for me to come and do activities with the nice staff and hang out with friends. At times my family has been very short on food and I can always come to the center to get a meal at lunch time." – Youth, 15 years old, Kelowna BC

"I came to Penny Lane with a world of problems. During the really difficult times when I needed someone to talk to that could also give me professional advice on a friendly level, the staff of Penny Lane was there for me. I only wish there were more places like penny lane that could help other youth. I feel blessed that I was able to make it with the help of Penny Lane." - Michael Hoft , 21 years old, Penny Lane Alumni

Programs

- Club 180

Club 180 is a drop-in recreation program for at-risk and street involved youth aged 13-18 years. We are open for drop-in five days a week, Monday to Friday. Our programs and services are free of charge. Club 180 works to provide basic needs, recreational activities and opportunities, as well as life-skills training.

- Restorative Justice

The Restorative Justice Program provides a pre-charge court alternative for youth, 12 to 18 years, who commit crimes within the Central Okanagan. The process enables Young Offenders to take responsibility for their actions, gives voice to Victims as they explain how they were affected, and empowers all participants to determine ways to begin repairing the harms caused by youth criminal behaviour.

- Youth Employment Services (YES Program)

The YES Program provides youth ages 15-30 not in full time school with assisted job search, employment skills and personal management skills. The program provides creative, independent support plans specifically designed to meet the individual needs of each participant.

- Youth Options Project

The Youth Options Project is a community-based initiative that provides at-risk youth between the ages of 13 and 18 with structured, interactive group life-skills and recreational opportunities during evenings and weekend hours. The project is delivered within the Central Okanagan, with locations in Kelowna and on the Westside. The program runs in 12 week cycles and is designed to improve the health, safety and overall well being of identified at-risk youth by:

- Facilitating the development of healthy attitudes, resiliency and coping skills
- Promoting healthy behaviors, supportive environments and opportunities that discourage illicit drug use
- Improving youths knowledge of and access to community services that assist in reducing drug use among at-risk youth

- Youth Housing Support Program

The Youth Housing Support Program assists and advocates for youth in finding, securing and maintaining safe, affordable and appropriate housing while building and improving life skills. Our services include:

- Helping with accommodation searching & access to housing listings
- Providing life skill coaching as it pertains to maintaining housing
- Assisting in the acquisition of furniture and other household items
- Accompanying clients to meet with landlords and/or potential roommates
- Providing info and support in accessing community resources including information on tenants rights
- Referrals to housing/life skills workshops
- Centralized roommate finding service and landlord message forwarding
- 3 month follow up support

- Richter St Overnight Program

The Richter Street Overnight Program is a safe and supportive environment for youth to sleep, away from the streets or other unsafe circumstances. The program provides youth with basic need as well as facilitates growth and positive change in these young people's lives. The Richter Street Overnight Program connects youth with a variety of other services, many of

which are accessible within the facility which the program serves out of, and works closely with these other related programs to ensure the best service delivery possible. Some of the needs which are met at the Richter Street Overnight Program include:

- Clothing and Hygiene products
- Food and Beverages
- Access to showers, washer and dryer
- Telephone access
- Television/DVD/PS2
- Supportive Youth Workers
- Information and referrals to resources in the community, as well as to other Boys and Girls Clubs Programs
- Goals assessment and planning

- Outreach Mental Health

Outreach Mental Health is a short term program providing mental health services to high risk youth with psychiatric issues between the ages of 12 – 18 years old who are not willing or not able to access mainstream mental health services. Outreach Mental Health works collaboratively with youth to develop and implement a treatment plan. Ongoing monitoring and evaluation is provided as well as education around the interaction of psychotropic medication and street / non prescription drugs. Outreach Mental Health makes appropriate referrals to community mental health resources including physicians, child psychiatrists, Adult Mental Health, Kelowna General Hospital and Child and Youth Mental Health. Outreach Mental Health also provides crisis intervention when required.

- Reconnect

The Reconnect program works with youth aged 13-18 and focuses on Outreach, Support, Referrals, Mediation and Advocacy.

Reconnect works with youth that present with varying needs and issues which may include:

- Parent/teen conflict
- Alcohol and Drug issues
- Mental Health issues
- Relative or absolute homelessness
- Lack of employment
- Being out of school
- Access to food/Basic Needs Issues

- Kelowna Family Support

The program is an outreach support program that works primarily with families in the community. The program is designed to provide support to families that have been identified “at- risk” by the Ministry for Children and Family Development.

The program has two staff that works closely with the Protective Services team with families. The goal is to address the issues that are creating risk and thereby allowing the children to remain in the home. The service works collaboratively with other services such as Mental Health and Addiction services, in order to assist parents and family members to connect with the appropriate resources.

- **Parents In The Know**

The Parents in the Know program is an educational workshop model for parents of teens and utilizes local guest speakers and resources to augment the information covered in the Parents in the Know manual. The focus of this group is to offer parents information on community resources, how to access further supports in Kelowna and area while providing an opportunity for parents to meet other parents experiencing difficult issues with their teens.

The Program has three objectives.

1. Helping parents increase their understanding of adolescent development.
2. Helping parents increase their knowledge and develop new skills around boundary setting, communication and self-care.
3. Helping parents increase their knowledge of the resources available to them in their community.

Satellite Centres:

- **Penny Lane (youth transition housing)**

Penny Lane is a short-term program that supports homeless, at-risk youth ages 13-18 years, to make more positive choices and live a healthier lifestyle. A transitional residential program, Penny Lane is a safe, stable environment meeting the basic needs of the youth. Penny Lane also works to provide life skills and appropriate referrals while supporting and working with the youth to develop a plan to address their issues while working with other community resources in the youth's best interests.

- **Gateway Suites (independent youth housing)**

The Gateway suite is a fully self contained two bedroom furnished suite for youth between the ages of 16 and 18. Young people may reside there for up to 6 months. The environment is designed to emulate a natural living environment, while providing the supports necessary to prepare youth for successful independent living in the community. Living with a roommate also teaches youth specific life skills necessary for independence.

Youth are expected to contribute a program fee during their stay, as a means to prepare them for paying rent in the community. Youth residing in the suite are assigned an outreach housing support worker that works with them to develop the necessary skills and connections required to successfully transition to independence. For each youth residing in the suite, a case plan is developed to address identified areas such as:

- An education plan
- Vocational training or employment
- Counseling and supports to address identified issues
- Life Skills Development
- Connection to family, extended family and community

All youth served in this piece of the program engage in an integrated case management process. A care plan is to be developed in conjunction with the youth and meetings will be held every two weeks to review progress around goals, and to identify any changes or new targets to work towards. These meetings will involve the youth and the youth's care team. Once a

youth moves on from the program, the housing outreach support worker stays involved for up to 3 months for a period of aftercare to make sure the skills learned are being transferred into their independent living setting.

- Youth Justice House

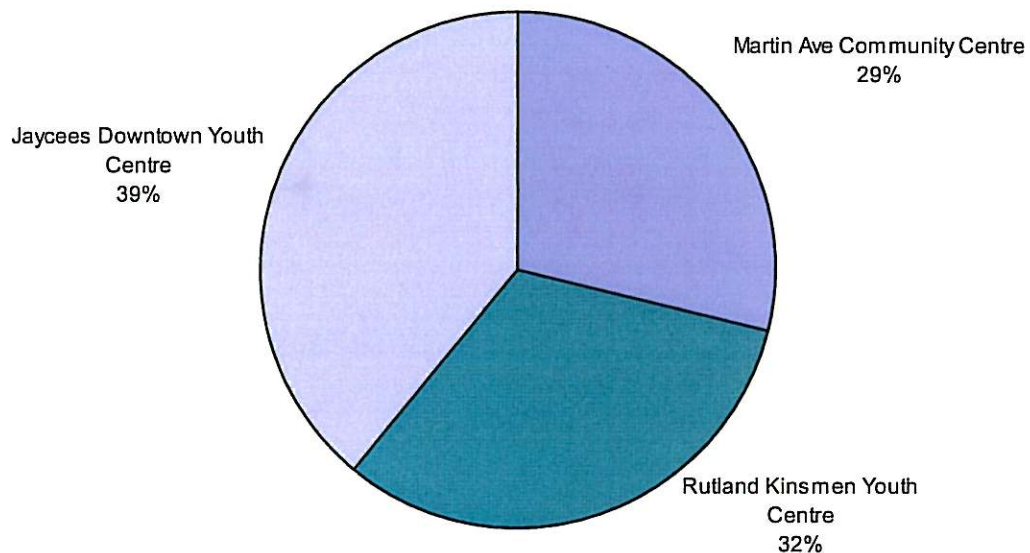
The youth Justice house is a placement for youth awaiting the outcome of court or youth leaving detention. Youth can only access this placement by a probation order.

- Youth Justice Supervision Program

The program provides youth at the Youth Justice House who have been court ordered a specific bail order with counseling, school support, job searching, recreation time and family visits.

Funding of Kelowna Facilities and Operation

Total Annual Operational Funding From City of Kelowna \$341,551



Sustainable Funding

Financial commitments from municipal councils, provincial and federal government are the primary funding sources of our programs and services.

Funding Sources:

- Provincial Government -
 - Ministry of Children and Family Development
 - Ministry of Public Safety and Solicitor General
- Federal Government -
 - Service Canada
 - Industry Canada
- Corporate Funders include:
 - The Daily Courier
 - Okanagan Easter Seals
 - Variety Children's Charity
 - Women's Place Fitness Group
 - CIBC Wood Gundy

- Capri Insurance
- WestJet
- Telus
- Grants include:
 - United Way
 - Boys and Girls Clubs of Canada
 - Canadian Tire Jumpstart
 - Walmart Evergreen
 - The Keg Spirit Foundation
 - Breakfast for Learning
 - U-Haul Community of Home Foundation
 - Success by Six

Community Events and Fundraising

Approximately 7% of our revenues last year came from fundraising, sponsorship and in-kind donations. The Okanagan Boys and Girls Clubs organizes several community fundraising events every year, to help raise funds to support our programs but also to foster partnership with our surrounding communities. Our annual events in Kelowna include:

- Okanagan 24 Hour Relay For The Kids— Early June

For this fundraiser, teams run/walk relay style around the Kelowna Apple Bowl track for 24 hours in support of the Okanagan Boys and Girls Clubs and Easter Seals. The event includes live entertainment, a Kidzone, sports and activities, a team camping area and food services.

- Variety Boat for Hope— Mid-June

The Variety Boat for Hope is a special pirate themed day created to share the boating experience with children who have special needs and to raise funds for the Okanagan Boys and Girls Clubs and Variety. Held at the Kelowna Yacht Club, this event is a favourite with the Yacht Clubs members as much as the children who get to attend. The day's activities are followed with an afternoon BBQ for the children and their families and later a formal dinner and auction at the Yacht Club.

- Interior Savings Moonlight Movie— Late July

Families enjoy a cinema under the stars experience as we set-up a giant inflatable movie screen in Kelowna City Park. This free event allows families to vote on-line for their favorite movie to be shown in the park. We include a concession and kid's games and activities for this unique outdoor event. Entrance is by donation.

- Capri Charity Golf Classic at Harvest Golf Club— August

This golf tournament fundraiser is held at the Harvest Golf Club and features 18 holes of golf followed by dinner, a silent auction and prize draws. Corporate Teams sign up early for this fun tournament which has become increasingly popular over the years.

Community Partnerships

The Rutland and Martin Avenue Community Centre share their facilities and resources with other service providers and groups in the community.

Martin Centre Community Partnerships

- The Society for Learning in Retirement shares the Martin Avenue Community Centre with the Okanagan Boys and Girls Clubs. The Society maintains a central office and three classrooms in the Centre which are rented out to community groups on evenings and weekends. The non-profit society provides educational courses for retired people in Kelowna.
- The Family Resource Program and Parent Talk Program offered at the Martin Avenue Centre are the result of a partnership of the Boys & Girls Club and the Bridge Youth and Family Services along with the Child Care Society.
- As well, the Annual Parent Conference held at the Martin Centre is a joint initiative with Okanagan Boys and Girls Clubs, local church groups, parents, parent educators, and the Community Action Towards Children's Health group.
- Rental groups include:
 - Calvary Chapel
 - Kelowna Track and Field
 - Girl Guides of Canada
 - Sport groups
 - Support groups

Rutland Centre Community Partnerships

- The Rutland Centre works closely with fellow service providers through the Rutland Community Partners Group, including the YMCA-YWCA, Little Travelers Safety Village and the Okanagan Gymnastics Centre.
- Rental Groups include:
 - Rutland Centre Family Taekwondo
 - Rutland Volleyball Association
 - Adult floor hockey leagues
 - The Well Church group

The Economic Case for Prevention and Intervention

The role of the Okanagan Boys & Girls Clubs is to assist young people to move towards a life of stability and self-sufficiency. Young people who successfully transition to adulthood become productive citizens who pay taxes and become valuable assets in our communities and society as a whole. Literature shows that these people are less likely to be involved in crime, have better health outcomes, have an economic means of stability, thus reducing the costs to the criminal justice, health care and welfare systems. The value of providing services for young people at risk has been identified by a number of sources.

The 2009 release of *Youth Homelessness in Canada: The Road To Solutions* by Raising the Roof outlines the costs to taxpayers when we do not invest in prevention and intervention for youth. They state that "The cost of keeping one youth in detention is estimated at over \$250 a day, or \$100,000 a year". This does not take into account the cost of RCMP and court time when a young person is charged and incarcerated.

When we factor in the role of the educational system the cost savings are magnified. A December 2008 paper by Hankivsky entitled *Cost Estimates of Dropping Out of High School in Canada* identifies the cost benefit of young people staying in school. The author identifies that "directly or indirectly, high school non-completion has enormous fiscal implications in terms of expenditures on health, social services and programs, education, employment, criminality, and lower economic productivity". It is estimated that nationally, a one per cent point increase in the Canadian graduation rate would result in an aggregate estimated cost savings to Canada of \$7.7 billion for 2008 alone.

Quality Assurance and Accountability

The Okanagan Boys & Girls Clubs has developed into a model of service for other communities in the valley, province and country. Recent recognition includes:

- **Drug Policy Coordinator Report Card on Substance Use and Abuse- June 2009**

Recently, the Drug Policy Coordinator released a community report card for the Central Okanagan Regional District. The Okanagan Boys and Girls Clubs was awarded an A+ by drug policy coordinator Christine Walsh for efforts to address the needs of vulnerable young people in the communities of the Central Okanagan.

- **CARF Accreditation- April 2009**

During our most recent accreditation, Okanagan Boys & Girls Clubs received exemplary practice citations for:

1. The leadership of the organization has shown itself to be incredibly visionary in its approach to identifying the changing needs of the communities served, determining services to meet needs, and finding a method of funding to make services available. Based on its vision, OBGC has developed its mission and values and the strength of its role in the community and has collaborated with other providers in a way to best meet the needs of children and families served.

2. Because the organization strives to meet the unique needs of each community served, it actively seeks the input of stakeholders through three spheres of accountability. In addition to other methods of feedback, community advisory councils have been established in each community and are well attended and effective. A parent council meets four times a year and the youth councils meet monthly or more often. Information coming forth from these groups is integrated into planning and response.

Quality Improvement- On-going program evaluation and improvement ensures that our services respond and adapt to meet the evolving needs of our members and community.

Accountability - There are 3 spheres of accountability established in each community or neighbourhood we serve:

- **Youth Advisory Councils** give youth a formal voice in all services that we deliver
- **Parent Advisory Councils** give parents a voice in our services
- **Community Advisory Councils** are instrumental in generating community support and influence. This council is made up of a cross section of community leaders for the purpose of receiving and providing information and advice regarding programs and services.

Partnerships- Through working with other youth serving organizations, recreational, educational and social service providers and families we are able to share and grow our knowledge and learning to provide even better services to our members and community.

Caring Tenants

Facilities Maintenance and Upgrades

The Okanagan Boys and Girls Clubs are committed to ensuring our facilities are well maintained and cared for to protect the safety and well being of our staff and members. Extensive internal inspections are performed quarterly, with an annual inspection of every facility by the CEO, Director of Facilities and Transportation and our maintenance staff. Our full-time maintenance staff, Director of Facilities and Transportation and Centre Director manage the ongoing maintenance needs of each facility, including custodial work, inspections of building systems and materials and general building upkeep. We access grants through a variety of sources to upgrade our buildings, and recently included:

- \$10,000 Emergency Repair and Replacement Grant for new flooring in program rooms at the Martin Avenue Community Centre
- \$45,000 corporate donation and \$55,000 federal funding for renovations to the Jaycees Downtown Youth Centre

Future Facility Plans

- Leading Edge Technology Centre at Martin Ave.

This futuristic, cutting edge technology centre will be used by Boys and Girls Clubs' members from across the Okanagan. Many of our members are unable to experience cutting edge technology due to family financial struggles and having old or no technology in their homes. This specialized resource room will enable our children and youth to learn vital skills to help them adapt to and succeed in this highly technological age.

A grant from Microsoft will provide computers, digital cameras and a printer for the centre. Local companies are donating their time, money, and resources in the planning and construction of the room, including CIBC Wood Gundy, Urban Systems Ltd., Renaissance Architects and Ledcor. Planning is well underway with a goal of completion by summer 2010.

- Visual Arts Studio in the Jaycees Downtown Youth Centre

Many of the youth using the programs and services at the Jaycees Downtown Youth Centre are in need of positive outlets to channel their energy more productively. A visual arts studio will complement our existing programs and services by providing our members with another positive outlet.

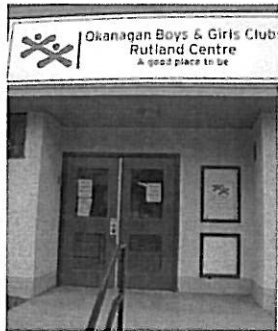
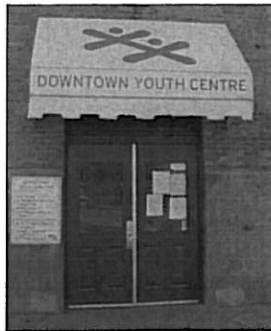
Art making is an opportunity for our youth to express themselves imaginatively, authentically, and spontaneously, an experience that, over time, can lead to personal fulfillment, emotional reparation, and transformation. The creative process can be a health-enhancing and growth-producing experience. Engaging our members in creative processes can even result in helping them with resolving conflicts; solving problems; and formulating new perceptions that in turn lead to positive changes, growth, and healing.

This project is still in the early stages of planning and development and there is no completion date set at this time.



Okanagan
Boys & Girls Clubs

Okanagan Boys & Girls Clubs Kelowna Facilities and Operations



A good place to be



Okanagan
Boys & Girls Clubs

50 Years of Partnership



- Founded in 1959 by citizens of Kelowna
- City of Kelowna has provided base funding for services in Kelowna for past 50 years
- In 2006 the partnership agreement was formalized



Okanagan
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Our Mandate

- To provide recreation and social services to children, youth and families who traditionally do not access municipal recreation programs



Okanagan
Boys & Girls Clubs

Our Members

The Boys and Girls Clubs pretty much carved my life. They made me the person I am today. The clubs change people's lives everyday. It's not just a good place to be, it's the BEST place to be.

- Rutland Alumni/Volunteer/Staff, 19 years old





Okanagan
Boys & Girls Clubs

Kelowna Clubs

Rutland Centre — 355 Hartman Rd.

Satellite Centres: After School Programs at Springvalley,
Pearson Rd and South Rutland Elementary Schools

Martin Avenue Community Centre —

1434 Graham St.

Satellite Centres: North Glenmore Daycare, Lil' Gators
Preschool (North Glenmore Elementary School),
Cameron Park Early Learning Centre, Cedar Creek
Community Centre (After School Programs)

Jaycees Downtown Youth Centre —

1633 Richter St.

Satellite Centres: Penny Lane (Youth transition housing),
Gateway Suites (Independent youth housing)



Okanagan
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Rutland Centre



Programs & Services

- Early childhood
- Middle childhood
- Youth
- Children with special needs

- 17,402 annual visits
- 319 members



Okanagan
Boys & Girls Clubs

Martin Centre



Programs & Services

- Early childhood
- Middle childhood
- Youth
- Children with special needs
- Family Resource

•28,492 annual visits

•551 members



Okanagan
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Cameron Park Early Learning Centre



Programs

- Early childhood
- Group daycare

•9,100 annual visits

•76 members



Jaycees Downtown Youth Centre



Programs and Services

- Youth Drop-in (Club 180)
- Emergency youth shelter
- Employment Services
- Restorative Justice
- Outreach Mental Health
- Reconnect

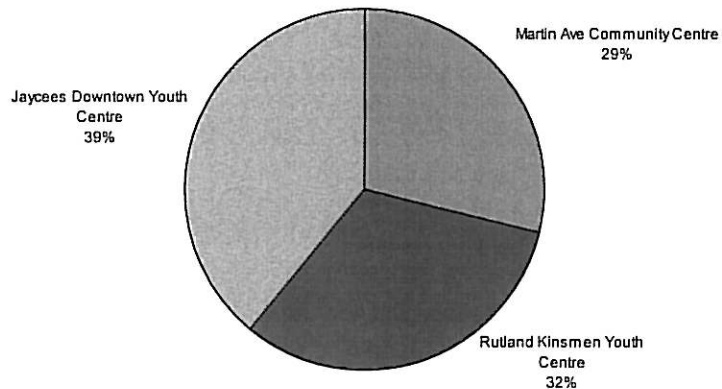
• 7,200 annual visits

• 191 members



Allocation of City Funding

Total Annual Operational Funding From City of Kelowna
\$341,551





Okanagan
Boys & Girls Clubs

Added Value

Leverage City Funding

- Base funding leveraged to provide additional services in Kelowna



- Other funders include:

- Ministry of Children and Family Development
- Ministry of Public Safety and Solicitor General
- Service Canada - Federal
- Industry Canada - Federal



Okanagan
Boys & Girls Clubs

Fundraising & Community Events

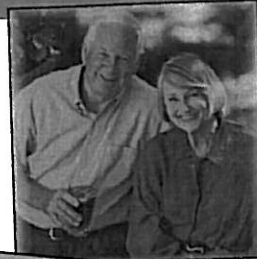
- 24 Hour Relay
- Interior Savings Moonlight Movie in the Park
- Pink Shirt Day – Anti-bullying campaign





Community Partnerships

- Seniors Learning in Retirement (Martin Avenue Community Centre)
- Community sports groups, church groups, support groups
- Partnership programs- Family Resource Program



Economics of Prevention



“A 2005 study by the University of Minnesota showed that taxpayers can expect future savings of up to **\$5 for every dollar invested** in effective mentoring and youth-intervention programs.”

- *University of Minnesota*



Okanagan
Boys & Girls Clubs

Quality Assurance

- CARF Accreditation 2009
- Continuous Quality Improvement
- Imagine Canada Ethical Fundraising

Awards

- Eva's Initiatives 2007
- Boys & Girls Clubs of Canada Award of Excellence 1995, 2000
- A+ Drug Policy Coordinator Report Card on Substance Use and Abuse 2009



Okanagan
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Accountability

Three Spheres of Accountability

- Youth Advisory Councils
- Parent Advisory Councils
- Community Advisory Councils





Okanagan
Boys & Girls Clubs

Caring Tenants

Facility Maintenance and Improvements

- Downtown Youth Centre renovations (1998 and 2006) \$540,000
- Martin Avenue Community Centre upgrades and SLR facility
- Cameron Park facility replacement
- Rutland Centre gym re-flooring

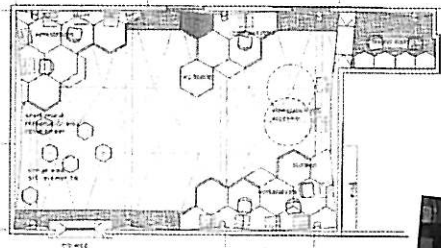


Okanagan
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Future Facilities Plans

Specialized Activities Rooms

- Martin Centre Technology Room



- Downtown Youth Centre Arts Room





Okanagan
Boys & Girls Clubs

Our Future

- Continued partnership with City of Kelowna
- Expanded services driven by community needs
- Increased Community use of Centres



Okanagan
Boys & Girls Clubs



City of
Kelowna

Please visit our Kelowna Clubs to see why
we're ***“a good place to be”***.